# DATA PROTECTION SUPPORT OFFICER





#### **SPECIALISMS**

- Cybersecurity
- Information Security
- IaaS and SaaS Technologies

### **PROFILE**

Ann is a passionate cybersecurity and data protection professional with more than 20 years' experience in IT Services and Security. She possesses a wealth of knowledge in compliance, cybersecurity, risk management, and mitigation measures.

Ann uses her strong communication skills to understand varying business needs across a wide portfolio of clients. Her analytical nature allows her to thoroughly assess challenges and provide innovative solutions that ensure compliance with data protection regulations.

## **QUALIFICATIONS**

- Certified Information Systems Auditor
- **⊘** ITIL 4 Foundation Certification
- CompTIA Security+
- ▼ Veeam Certified Engineer

#### **SAMPLE EXPERIENCE**

As a DPSO, Ann is responsible for completing Data Subject Access Requests (DSARs), ensuring appropriate redactions and timely responses. She also assists with school audits, Records of Processing Activities (RoPAs), and Data Protection Impact Assessments (DPIAs), working closely with our wider DPO team.

Previously, Ann worked as a Systems Administrator for a managed service provider. She was responsible for safeguarding customer data, executing internal audits, and managing projects. Working with cross-functional teams, Ann developed data protection policies and procedures to ensure uniform understanding and implementation of compliance measures across the business.

